

FAQs

What Meal Plans do you offer?

We offer a variety of meal plans to meet your on campus dining needs. Check out our Meal Plan page for a full list of offerings.

What type of Meal Plan is recommended?

We have a variety of meal plans to meet your needs! Depending on your class year, where you live, and how much you are on campus, our recommendations may vary. Be sure to use our filter and sort functions to help choose your plan. If you still need help choosing a plan, give us a call at 843-349-6933 or email us ccufoodcrew@gmail.com.

How can I purchase a Meal Plan?

You can purchase your meal plan by clicking [here](#), or by visiting us on campus in Lib Jackson Student Center.

Are Meal Plans required?

All students that live on campus are required to purchase a meal plan.

What is Declining Balance?

Dining Dollars are accepted as payment at all on campus restaurants. They are loaded right on your Student ID card, so there is no need to carry around cash or another card! There is no minimum balance, over draft fees, or hassles!

How do I get Declining Balance?

Dining Dollars can be purchased by clicking [here](#), or by visiting us on campus in Lib Jackson Student Center 104B.

What if I want to change my Meal Plan?

Meal Plan change requests must be submitted online at [MyCoastalHome](#). For questions, give us a call at 843-349-6933.

Can I carry meals over to the next semester?

No, all meals expire at the end of the semester.

Can I treat a friend to a meal?

To keep discounts as high as possible, meals are reserved for the meal plan holder only. However, you can always treat a friend using Dining Dollars.

What do I do when my Declining Balance gets low?

You can reload your Dining Dollars at any time! Dining Dollars can be purchased by clicking [here](#), or by visiting us on campus in Lib Jackson Student Center 104B.

Where is the Meal Plan Office Located?

CINO Grille.

Here is a list of Frequently Asked Questions concerning dining on campus. If you don't find the answer to your question, please send us an email to Tarvarus Roussel, shoals-tarvarus@aramark.com and we'll get back to you as soon as possible.

Where can I find more info on nutrition?

For more on Nutritional Information and Healthy for Life initiatives, visit our Eat Well section.

Why do I have to create an account in order to check out?

For you, and us, to be able to best track orders, and to be able to contact you in case of a question regarding your order we ask that you create a CampusDish account.

How do I create an account?

Click the "Login" button, and then on the login page click the "create a new account" link.

How do I use the Menu?

We have tools designed to help your health. Use the Comparison Box to quickly relate the nutritional information of two or more items. The Nutritional Calculator can populate the nutritional value of your meal. Use our quick nutritional icons to identify food with special preparation or contents at a glance.

Why should I select favorite locations?

Selecting a location will help us customize your experience on the CampusDish site.

Why am I required to select a role when creating my account?

A role will help us customize your experience on the CampusDish site.

Why are my products split into separate orders and why does this happen?

Two or more of the items in your cart are restricted by product type or payment method. In order to process the transaction, the items in your cart must be processed separately.